

Quality Policy Statement

The ETC Mission Statement states that “ETC is an innovative technology company committed to the safe, competitive and sustainable delivery of Enrichment Technology services and Energy Solutions to our customers.” The achievement of such a mission requires high standards of quality by all employees in everything we do. The responsibility for quality at ETC therefore belongs to everyone. In support of the Mission, ETC has identified a series of corporate values; the ones related to quality are:

❖ CUSTOMER FOCUS

We ensure our solutions are driven by customer needs and we deliver to our promises.

❖ COMPETITIVE TECHNOLOGY

We provide cost effective technology solutions in compliance with agreed customer standards.

All employees have the awareness and responsibility to apply the appropriate quality processes in their daily work and activities. Through understanding, discipline and adherence to international standards of quality, ETC will continue to establish a quality system that applies to the entire organisation and all its employees.

ETC Management shall ensure that decisions are made and actions are taken to achieve and maintain the required level of quality in our delivered products, based on the following principles:

First Time Right

The purpose of the ETC Quality Management System is to deliver “First Time Right”.

Quality as a Foundation

We acknowledge our responsibility to design, manufacture, and deliver safely and predictably to our customers reliable Enrichment Technology Services and Energy Solutions, fully documented in compliance with all applicable requirements. We provide cost effective quality products, services and documentation, suitable for and compliant with nuclear and (other) quality standards.

Solution Provider

It is the aim of ETC to provide Enrichment Technology Services and Energy Solutions which fully meet the requirements of our customers and other stakeholders and to identify, agree and implement improvements where appropriate. Such solutions must be delivered to high standards of quality.

Customer expectations

We determine with our customers clear unequivocal customer expectations, and subsequently systems, processes and procedures throughout the Supply Chain from suppliers to customers to demonstrate that we meet those requirements. In doing so we demonstrate our Behaviour to “Promise what you can deliver, deliver what you promised.”